

Activity this quarter:

5,133

Calls

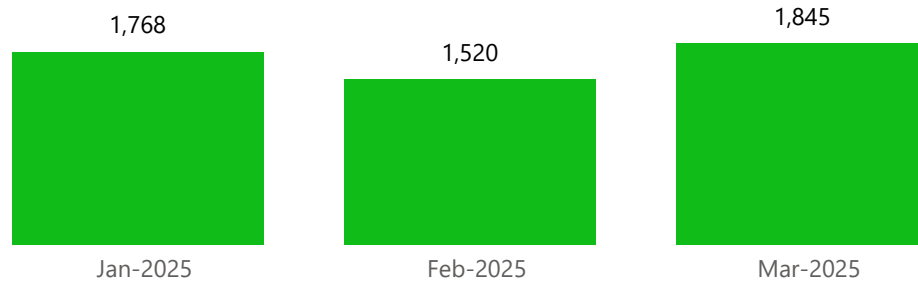
1,458

Unique users

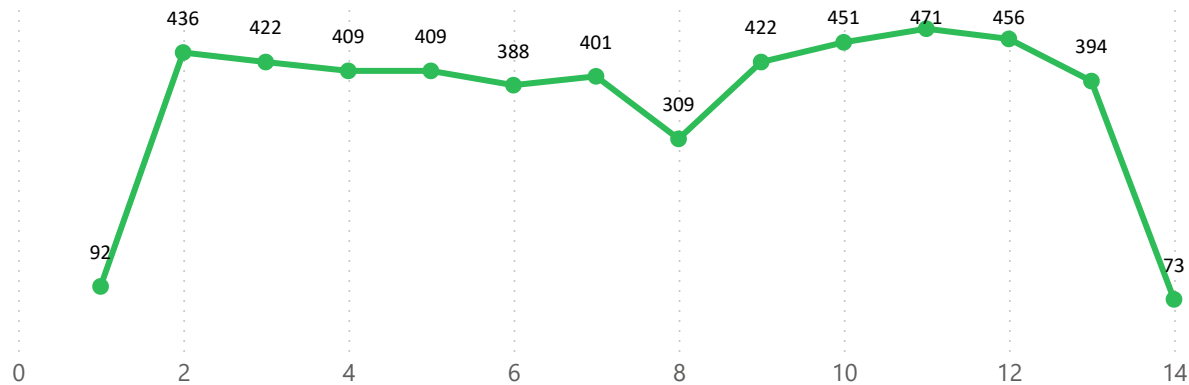
48

Specialties requested

Specialist Link call volume (monthly overview)



Specialist Link call volume (weekly overview)

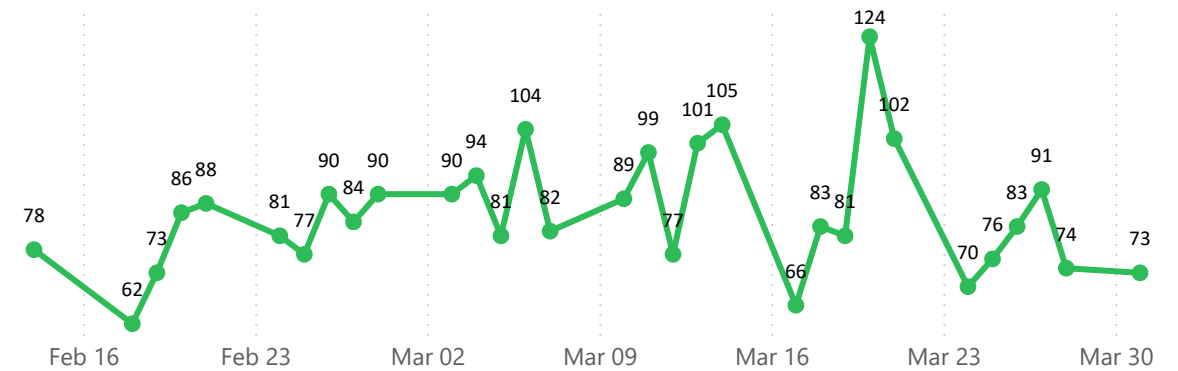


Call volume (calls): the number of advice requests submitted either through the phone line or the website.

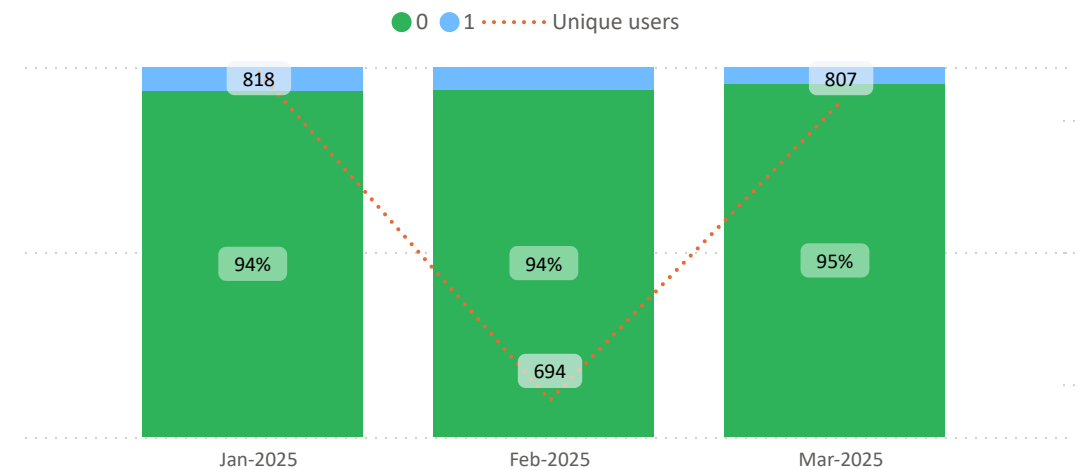
Unique users: the number of unique users who submitted at least one advice request through the website during the selected date range.

Specialties requested: the number of specialties to which at least one advice request was submitted during the selected date range.

Specialist Link call volume (daily overview)



% of calls made through the phone line "0" vs web-based connection "1"



Community specialty services

Specialty	Jan-2025	Feb-2025	Mar-2025	Total
Breastfeeding ibclc	2	4		6
Refugee health		1	1	2
Sports medicine	42	40	42	124
Total	44	45	43	132

Department of medicine

Specialty	Jan-2025	Feb-2025	Mar-2025	Total
Clinical pharmacology	5	2	4	11
COVID	1		2	3
Dermatology	39	29		68
Endocrinology	158	142	184	484
Gastroenterology	84	67	101	252
General internal medicine	62	42	49	153
Geriatric medicine	9	9	15	33
Hematology	175	165	173	513
Hepatology	51	54	74	179
Infectious disease	122	110	150	382
Internal medicine obstetrics		4	30	34
Nephrology	37	36	54	127
Ob Internal medicine	25	21		46
Respirology	54	35	36	125
Rheumatology	71	51	90	212
Thrombosis	64	70	75	209
Transgender health	1		1	2
Wound care	2	2	2	6
Total	960	839	1,040	2,839

Department of cardiac sciences & anesthesiology

Specialty	Jan-2025	Feb-2025	Mar-2025	Total
Anesthesiology	1	4	1	6
Cardiac electrophysiology	9	15	17	41
Cardiac surgery	3	1	1	5
Congestive heart failure	4	4	5	13
General cardiology	63	52	71	186
Total	80	76	95	251

Department of neurosciences & psychiatry

Specialty	Jan-2025	Feb-2025	Mar-2025	Total
Addiction medicine	8	14	5	27
Adult psychiatry	56	48	68	172
Child & adolescent psychiatry	24	14	15	53
Geriatric psychiatry	17	18	12	47
Neurology	110	77	100	287
Total	215	171	200	586

Department of oncology

Specialty	Jan-2025	Feb-2025	Mar-2025	Total
Medical oncology	27	29	22	78
Radiation oncology	1	1		2
Total	28	30	22	80

Department of pediatrics

Specialty	Jan-2025	Feb-2025	Mar-2025	Total
Community pediatrician	76	67	87	230
Total	76	67	87	230

Obstetrics & gynecology

Adjusted Specialty Name	Jan-2025	Feb-2025	Mar-2025	Total
Child & adolescent gynecology	3	3	2	8
Maternal fetal medicine	14	13	17	44
Obstetrics & gynecology	154	118	175	447
Total	171	134	194	499

Other specialty services

Specialty	Jan-2025	Feb-2025	Mar-2025	Total
Chronic pain	22	12	16	50
Palliative care	9	4	11	24
Total	31	16	27	74

Surgery

Specialty	Jan-2025	Feb-2025	Mar-2025	Total
Colorectal surgery	5	3	1	9
Endocrine surgery	6		4	10
General surgery	14	20	19	53
Otolaryngology	58	53	50	161
Pediatric otolaryngology	7	7	7	21
Pediatric urology	4	9	6	19
Podiatric surgery	15	15	8	38
Surgical oncology	19	11	10	40
Vascular surgery	31	22	22	75
Total	159	140	127	426