

Specialist Link by the numbers

2023-24 REPORT


TELE-ADVICE:

 **23,667** calls **-5%**
(compared to 2022-23)

 **117,959** calls since 2014

Most popular specialties:

1. Hematology.....**2,048**
2. Obstetrics & gynecology.....**1,686**
3. Endocrinology.....**1,676**
4. Orthopedic surgery.....**1,657**
5. Infectious disease/COVID.....**1,593**
6. Neurology.....**1,280**
7. Gastroenterology.....**1,074**
8. Community pediatrician.....**1,045**
9. Rheumatology.....**1,019**
10. Adult psychiatry.....**883**

 **52** tele-advice options **+1**
NEW!
■ [Transgender health](#)

PATHWAYS:


 **31,391** downloads **+8%**

Most popular care pathways:

1. Irritable Bowel Syndrome.....**1,364**
2. Chronic diarrhea.....**1,311**
3. NAFLD.....**1,294**
4. GERD.....**1,044**
5. Migraine.....**1,043**
6. Dyspepsia.....**958**
7. Iron deficiency anemia.....**934**
8. Peripheral arthritis.....**736**
9. Chronic constipation.....**727**
10. Chronic abdominal pain....**539**

Most popular access pathways:

1. Urology.....**886**
2. Orthopaedics.....**567**
3. Endocrinology.....**435**


 **44** pathways **-4**


NEW: ■ [Alcohol use disorder](#)

UPDATED: ■ [NAFLD](#)
■ [Heart failure](#)
■ [Urology access](#)

ONLINE vs. PHONE


How users request tele-advice:

 **95%** online


 **5%** by phone

81% desktop | **19%** mobile

WEBSITE VIEWS:

 Visits down **0.1%**
(78,809 in total)

 Total views down **2.4%**
(122,331 in total)

 Users down **22%**
(53,529 in total)

DON'T MISS THIS!

Check out these new features:

 [Access Mental Health resource database](#)

 [Calgary Zone webinars](#)



Have your say:

Tell us what you think of Specialist Link:
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