

primary cares

News & updates from the Calgary Zone



Palliative care access

Updated palliative care access pathways for pediatric and adult patients are now available on Specialist Link.

The pathways, which list routine, urgent and emergent options, break down both urban and rural choices for referring providers. The [adult pathway](#) provides links and referral information for the palliative care consult service and home care, while the [pediatric pathway](#) references the children's hospice and palliative care service – in addition to consults – and home care.

Gynecology referrals: Primary care providers in the Calgary area are advised to send gynecology referrals directly to the clinic or surgeon of their choice, effective immediately, after the Facilitated Access to Specialized Treatment (FAST) initiative paused its central intake program for that specialty.

A list of local gynecology clinics can be [downloaded here](#). Gynecology tele-advice is available via [specialistlink.ca](#). Alberta Netcare eReferral – [eConsult](#) is also available.

Tele-advice service closures: Urology and orthopedic surgery tele-advice are no longer available via Specialist Link. For orthopedic surgery questions, providers are asked to direct questions to the RAAPID consultation and advice line. Urology non-urgent requests can go through FAST. Emergent calls can be directed to the urologist on call. The patient can also be directed to the Rockyview General Hospital emergency department, at the discretion of the provider. Please refer to the [orthopedics access pathway](#) and the [urology access pathway](#).

Home care, community care info

Home and community care services available to family physicians in the Calgary area are summarized in a new memo.

Integrated Home Care, the Carewest Comprehensive Care in the Community (C3) Program and Seniors Home-Based Primary Care are referenced in the document. Patients can refer to home and community care by calling 811 or 403-943-1920. Physicians can fax the [referral form](#) to 403-943-1602. [More information](#).

[Read the memo](#).

PCCM webinars, info

On Wednesday, January 29, from 6–7:30 p.m., the next Alberta Medical Association webinar related to the new physician comprehensive care model (PCCM) will focus on eligibility and enrolment.

The online information session is open only to AMA members. [Register](#). A recording of the first webinar can be [watched here](#). Other tools available to physicians are listed below:

- [Compensation comparison tool](#)
- [Enquiry and feedback form](#)
- [Financial calculator](#)
- [PCCM essentials guide](#)
- [PCCM resources](#)
- [Physician FAQ](#)
- [Application process](#)

MAPS newsletter, engagement sessions

The latest edition of the Modernizing Alberta's Primary Health Care System (MAPS) newsletter has been published.

The winter 2025 edition features updates on Primary Care Alberta, which is due to stand up on Saturday, February 1, the transition to regional networks and other information. [Read the newsletter](#).

Albertans to have their say: A new round of public engagement sessions is taking place over the next few months as part of the Government of Alberta's plans to "refocus health care." The sessions, which are open to all, will be held in different communities between January and April. [More information](#).

Document, results routing

Effective Monday, January 27, AHS will implement changes to the electronic delivery of clinical documents and results from Connect Care to electronic medical records.

The change aims to resolve most of the duplication that community providers have experienced since the launch of Connect Care. It will also expand eDelivery to send more letters to EMRs, and ensure clinical information is more consistently delivered to providers based on the preferences they've provided.

Routing will take into account provider-patient associations in the care team in Connect Care, as well as the preferences of providers. For providers who work in Connect Care at AHS and in the community, in most cases, results will go to Inbasket only if their primary address is an AHS location. Call 1-877-311-4300 if you have not received clinical documents or results.

[More information](#). An [FAQ](#) is also available.

Quick links

U of A webinars

On Tuesday, January 28 and Tuesday, February 4, starting at noon, the University of Alberta will host webinars on diagnosing, preventing and managing non-alcoholic fatty liver disease, and navigating treatment. [Register](#). On Tuesday, February 11 and Tuesday, March 4, also starting at noon, you can register for webinars about managing renal disease and lipids in patients with diabetes. [Register](#).

Clinical rounds

On Monday, January 27, from 5–6:30 p.m., the University of Calgary's Sport Medicine Centre is hosting clinical rounds on non-acute hip and groin pain. On Monday, February 24, at the same time, there will be clinic rounds on painful shoulders. Please note that a registration fee applies. [More information](#).

Tackling climate change

On Wednesday, January 29, starting at 10 a.m., Choosing Wisely Canada will host a discussion about tackling climate change in health care. [More information](#).

Addiction and mental health lunch and learn

On Wednesday, March 5, from 12:05–12:50 p.m., Recovery Alberta will host a webinar on *Measuring Recovery in Recovery Alberta*. [More information](#)

Mobile mammography in Didsbury

From Sunday, January 26 to Thursday, January 30, the AHS mobile mammography trailer will be stationed at Didsbury District Health Services (Hospital) at 1210 20 Avenue.

Practice facilitator training

From Wednesday, February 12 to Thursday, June 19, the AMA's Accelerating Change Transformation Team (ACTT) is offering a new practice facilitation core training course in two formats: Comprehensive and self-directed. [More information](#).

Surveys, engagement opportunities, job postings

SPARK study

The SPARK tool implementation study, part of an initiative to develop a standardized survey for sociodemographic data collection in healthcare settings, is looking for six to eight family

physicians or clinics to participate in a study. For more information, please contact Stephanie Garies at sgaries@ucalgary.ca.

Medical Director, Calgary Zone

Calgary and area PCNs are recruiting for a Zone Medical Director on a two-year term with an option to renew. [More information.](#)

Associate Chief Medical Officer positions

Primary Care Alberta is looking to fill two Associate Chief Medical Officer positions (0.5 to 0.7 full-time equivalent). [More information.](#)

Medical Director, Mosaic PCN

Mosaic PCN is seeking a Medical Director to lead clinical operations. The deadline to apply is Monday, February 24. [More information.](#)