Specialist Link by the numbers



23,667 calls -5% (compared to 2022-23)

11/7,959

Most popular specialties:

1. Hematology......**2,048**

2. Obstetrics & gynecology.......1,686

3. Endocrinology......1,676

4. Orthopedic surgery......1,657 5. Infectious disease/COVID.....1,593

6. Neurology......**1,280**

8. Community pediatrician.....1,045

10. Adult psychiatry.....**883**

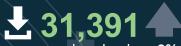


52 tele-advice options

NEW!

■ Transgender health





downloads +8%

Most popular care pathways:

1. Irritable Bowel Syndrome. 1,364 2. Chronic diarrhea.....1,311

3. NAFLD.....1,294

4. GERD......1,044

5. Migraine......1,043 6. Dyspepsia......958

7. Iron deficiency anemia......934

8. Peripheral arthritis......736 9. Chronic constipation......727

10. Chronic abdominal pain....539

Most popular access pathways:

1. Urology......886

2. Orthopaedics......567

3. Endocrinology......435



pathways



NEW:

■ Alcohol

use disorder

■ NAFLD

■ Heart failure

Urology access

ONLINE vs. PHONE

How users request tele-advice:



95% online



5% by phone

81% desktop | 19% mobile

WEBSITE VIEWS:



Visits down 0.1% (78,809 in total)



Total views down 2.4% (122,331 in total)



Users down 22% (53,529 in total)



DON'T MISS THIS!

Check out these new features:



Access Mental Health resource database



Calgary Zone webinars





Tell us what you think of Specialist Link: specialistlink@calgaryareapcns.ca